

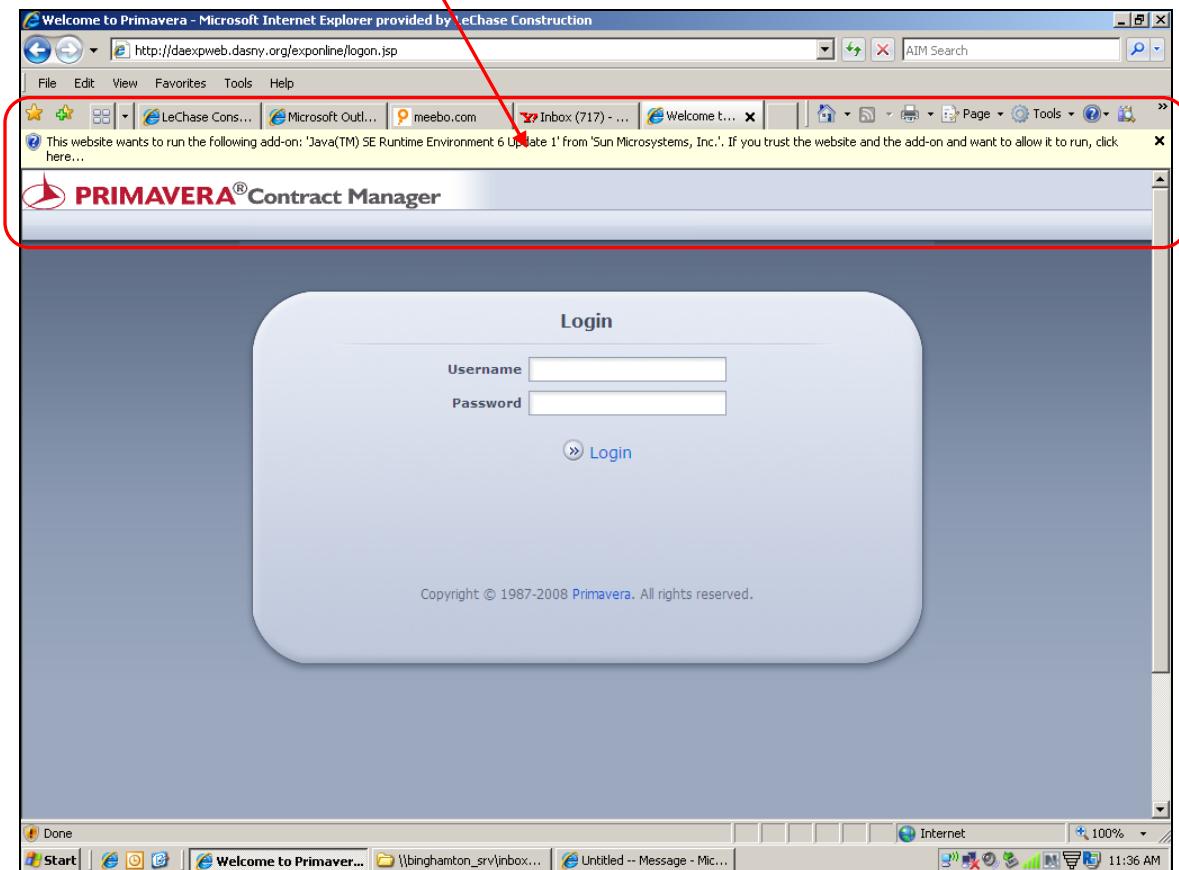
Primavera Contract Manager v12.2 Logon Issues

- 1) If you receive the message: 'A new version of JRE has been installed. Your browser needs to be restarted...'
 - a. Select **OK**

- 2) Select **No** when prompted to close current browser session

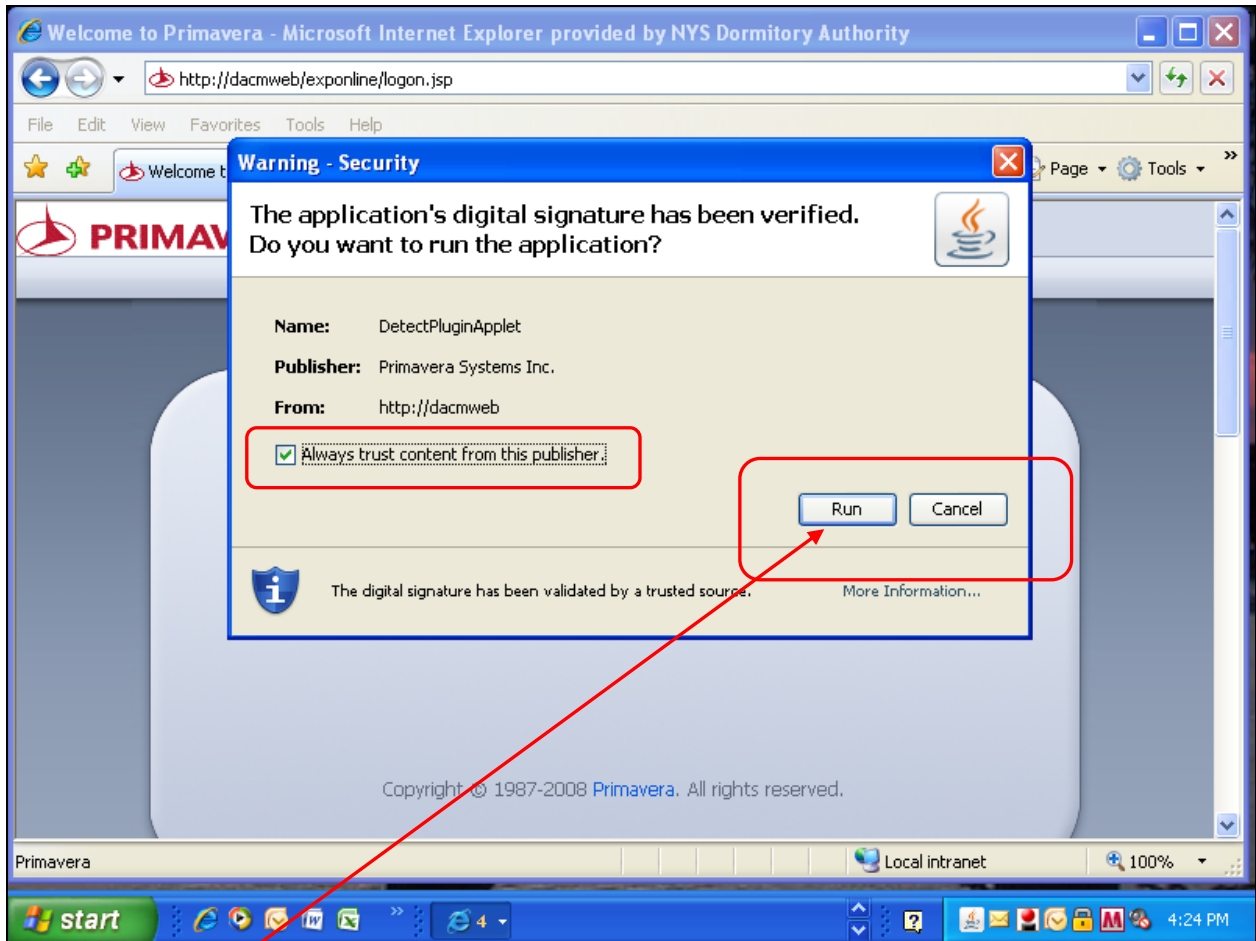


- 3) **Right click** on the prompt that appears after a moment



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- 4) Select **Run** active control



- 5) Select **Run** when the application's digital signature window appears.

Should there be any other issues related to accessing Primavera Contract Manager please contact the [CTGMailbox](#).

***Note: Administrative access may be required to perform the steps above**